# 1<sup>ST</sup> Quarter FY 2009

MEMORANDUM FOR: All ITA Employees

FROM: Michelle O'Neill /s/

Acting Under Secretary of Commerce

for International Trade

SUBJECT: 1<sup>st</sup> Quarter Quarterly Star Awards

It gives me great pleasure to announce the recipients of the 1<sup>st</sup> Quarter FY 2009 Quarterly Star Awards. The Quarterly Star awards are given to employees and teams who have made significant contributions to ITA programs and have demonstrated exceptional and sustained effort toward the accomplishment of ITA's mission. Employees can be nominated by anyone for any of the five award categories – administrative support professional; program professional; supervisor/manager; customer service; and group. Please join me in congratulating the winners.

## **Administrative Support Professional Award**

#### Luz Betancur, CS Ottawa, TP&FCS

For her exceptional and sustained efforts to advance our ITA mission goals in Canada.

Ms. Betancur was nominated by Stephan Wasylko

# **Program Professional Award**

#### Elizabeth Teague, MAS

For her outstanding work as the lead Commerce analyst revising the existing list of imported products subject to retaliatory tariffs in association with the EU Beef Hormones WTO dispute.

Ms. Teague was nominated by Matthew Howard

## Graciela Ezcurra, CS Buenos Aires, TP&FCS

For outstanding management as the CS lead on the Client Tracking System deployment, ensuring ITA staff was effectively trained which enables a superior service for our external customers.

Ms. Ezcurra was nominated by Brian Brisson

# Supervisor/Manager/Team Leader

## Krysten Jenci, MAS

For outstanding management of international trade policy privacy issues that strengthen U.S. industry and promote global trade.

Ms. Jenci was nominated by Robin Layton

## **Customer Service Award**

## Fay Finver, TP&FCS

For her outstanding customer service skills, her subject matter expertise, and her dedicated and exemplary work ethic in stewarding the Commercial Service's WebTA program.

Ms. Finver was nominated by William Zarit

#### **GROUP AWARD**

#### CS Beijing Group, TP&FCS

Alain de Sarran Elizabeth Shieh Gedlom Tesfazion Daniel Thoren

For their extraordinary dedication and effectiveness in ensuring the continued operation of the commercial section in Beijing during its move to a new embassy.

The team was nominated by Patrick Santillo

## China Subsidies Group, IA

Amanda Douglas Callie Conroy Supriya Kumar Katharine Huang For their outstanding work in identifying and analyzing hundreds of new WTO inconsistent Chinese subsidies, leading to the filing of a WTO complaint to end these trade-distorting practices.

The team was nominated by Christopher Cassel